



10/29/26

Dear Costco Member,

Costco records indicate that you, or one of your add-on members, purchased Item #1910772 DREO Omnidirectional Heater between September 2025 and February 2026.

DREO, in cooperation with the Consumer Product Safety Commission (CPSC), is voluntarily recalling the DREO Omnidirectional Heater, Model DR-HSH015 with date codes (YYYY/MM) 2025/04 through 2026/01. The recalled space heaters can overheat and ignite, posing fire and burn hazards.



Follow the steps below to determine whether your unit is affected:

1. Look at the label at the bottom of the unit to determine the model, date code, and serial number of your unit.
2. If the model and date code match the codes shown above, the unit is affected.

If your unit is affected, immediately stop using the recalled space heater, unplug it, and contact DREO for a free replacement.

If you have a recalled unit or need further assistance, please contact DREO toll-free at 833-820-0887 from 8:30 am to 6:00 pm Eastern Time Monday through Friday, email at spaceheater@realtime-results.net, or online at <https://www.recallrtr.com/spaceheater>, or go to <https://dreo.com/> and click "Product Recalls" at the top of the page for more information.

Thank you.

Hesung Innovation Corp

Joshua Gunn, VP Sales