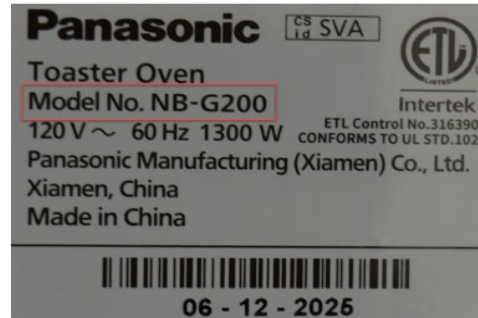


Dear Costco Member,

Costco records indicate that you, or one of your add-on members, purchased Item #2024930 - Panasonic Model NB-G200 Electric Toaster Oven between February 2026 and April 2026.



In cooperation with the U.S. Consumer Product Safety Commission (CPSC), Panasonic is voluntarily recalling certain Panasonic Models NB-G200 Electric Toaster Ovens.

Why the Product Is Being Recalled

The recalled toaster ovens may have insufficient power cord insulation, posing a shock and fire hazard to consumers. No injuries or fatalities have been reported to Panasonic.

Products Included in the Recall

- **Brand:** Panasonic
- **Models:** NB-G200
- **Product:** Stainless Steel Electric Toaster Oven
- **Model Number Location:** Rear product label

OPTION 1: If you wish to return the product directly to Panasonic:

1. Stop using the product immediately.
2. Contact Panasonic using one of the recall support channels below.
 - **Recall Website:** shop.panasonic.com/toaster-oven-recall
 - **Toll-Free Number:** 1-888-943-2391 (Monday–Friday, 8:00 a.m. – 5:00 p.m. ET)
 - **Email:** Panasonic6895@sedgwick.com
3. Panasonic will provide instructions for returning the recalled product.
4. Upon confirmation of eligibility and receipt of the returned product, Panasonic will issue a refund.

OPTION 2: If you wish to return the product directly to Costco:

1. Stop using the product immediately.
2. Bring your product in person to a Costco Warehouse Customer Service Window for a full refund.

We sincerely apologize for the inconvenience and thank you for your prompt cooperation. Consumer safety remains our highest priority.

Sincerely,

Panasonic Corporation of North America