

September 21, 2026

IMPORTANT SAFETY RECALL

Dear Valued Customer:

Sauna360 alongside the U.S. Consumer Product Safety Commission (CPSC) is recalling benches in certain TyLö Halmstad and Kiruna Hybrid Saunas to address a safety concern. Sauna360 is providing a remedy for all TyLö Halmstad and Kiruna Hybrid Saunas sold since product launch in September 2024.

The CPSC has approved an enhanced remedy consisting of additional hardware and bench supports. The enhanced remedy will be installed on all affected products in the field at no charge to you. The installation of the remedy should take about an hour. **Until the recall remedy is installed, you should not use your sauna.**

This recall includes the following Costco item and model numbers shown below that were sold since September 2024:

ITEM NUMBER	ITEM DESCRIPTION	SERIES	MODEL
2029341	TYLO SAUNAS TRADITIONAL	HALMSTAD	HALMSTAD 2
2029342	TYLO SAUNAS TRADITIONAL	HALMSTAD	HALMSTAD 2
2029344	TYLO SAUNA TRADITIONAL	HALMSTAD	HALMSTAD 4
2029345	TYLO SAUNAS	KIRUNA	KIRUNA 2 HYBRID
2029346	TYLO SAUNAS	KIRUNA	KIRUNA 2 HYBRID
2029347	TYLO SAUNAS	KIRUNA	KIRUNA 3 HYBRID

To schedule your free installation of the approved remedy, please contact us at 866-936-5962 from 8 A.M. to 5 P.M. ET Monday through Friday, email recall@sauna360.com or visit <https://sauna360.com/product-recall> or www.sauna360.com and click “Recall” at the bottom of the page for more information.

We appreciate your prompt attention to this notice and thank you for your cooperation as we work to complete this program.

Thank you for choosing Sauna360.

Sincerely,

The Sauna360 Team